



CLIENT RIGHTS AND RESPONSIBILITIES

YOU HAVE THE RIGHT TO:

- RECEIVE FAIR TREATMENT
FREE OF DISCRIMINATION
- BE TREATED WITH
RESPECT
- FEEL SAFE
- CONFIDENTIALITY
- RECEIVE QUALITY
PROFESSIONAL SERVICE
- BE INFORMED ABOUT
OTHER SERVICES
- MAKE DECISIONS ABOUT
YOUR PARTICIPATION IN
SERVICES

YOUR RESPONSIBILITIES ARE TO:

- RESPECT OTHERS
- HONOUR DIVERSITY
- MAINTAIN THE PRIVACY AND
CONFIDENTIALITY OF OTHERS
- PROVIDE OPEN, HONEST AND
CURRENT INFORMATION
- BE ON TIME FOR SERVICES
- FOLLOW THROUGH WITH
AGREED DECISIONS
- PROVIDE THOUGHTFUL AND
RELEVANT FEEDBACK ABOUT
SERVICES RECEIVED